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Parents for All

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Education

ASSESSMENT TOOLKIT

Post-Assessment of Attitudes

POST-ASSESSMENT OF ATTITUDES



Below is a series of statements concerning intercultural communication – you might recognise these from the start of the course. There are no right or wrong answers. Please work quickly and record your first impression by circling or highlighting the rating indicating the degree to which you agree or disagree with the statement¹.

5 = Strongly agree

4 = Agree

3 = Uncertain

2 = Disagree

1 = Strongly disagree

1. I enjoy interacting with people from different cultures.

1 2 3 4 5

2. I think people from other cultures are narrow-minded.

1 2 3 4 5

3. I am pretty sure of myself in interacting with people from different cultures.

1 2 3 4 5

¹ This scale is adapted from Chen and Starosta's (2000) intercultural sensitivity scale (available at https://digitalcollections.sit.edu/worldlearning_publications/1/).



4. I find it very hard to talk in front of people from different cultures.

1 2 3 4 5

5. I always know what to say when interacting with people from different cultures.

1 2 3 4 5

6. I can be as sociable as I want to be when interacting with people from different cultures.

1 2 3 4 5

7. I don't like to be with people from different cultures.

1 2 3 4 5

8. I respect the values of people from different cultures.

1 2 3 4 5

9. I get upset easily when interacting with people from different cultures.

1 2 3 4 5

10. I feel confident when interacting with people from different cultures.

1 2 3 4 5

11. I tend to wait before forming an impression of culturally-distinct counterparts.

1 2 3 4 5



12. I often get discouraged when I am with people from different cultures.

1 2 3 4 5

13. I am open-minded to people from different cultures.

1 2 3 4 5

14. I am very observant when interacting with people from different cultures.

1 2 3 4 5

15. I often feel useless when interacting with people from different cultures.

1 2 3 4 5

16. I respect the ways people from different cultures behave.

1 2 3 4 5

17. I try to obtain as much information as I can when interacting with people from different cultures.

1 2 3 4 5

18. I would not accept the opinions of people from different cultures.

1 2 3 4 5

19. I am sensitive to my culturally-distinct counterpart's subtle meanings during our interaction.

1 2 3 4 5

20. I think my culture is better than other cultures.

1 2 3 4 5



21. I often give positive responses to my culturally-different counterpart during our interaction.

1 2 3 4 5

22. I avoid those situations where I will have to deal with culturally-distinct persons.

1 2 3 4 5

23. I often show my culturally-distinct counterpart my understanding through verbal or nonverbal cues.

1 2 3 4 5

24. I have a feeling of enjoyment towards differences between my culturally-distinct counterpart and me.

1 2 3 4 5



What to do with the results?

You will remember this same questionnaire from the start of the course. This is your chance to compare and contrast your answers, and to reflect on any changes.

If you circled answers 4 or 5 for questions 1, 3, 5, 6, 8, 10, 11, 13, 14, 16, 17, 19, 21, 23 and 24, and answers 1 or 2 for questions 2, 4, 7, 9, 12, 15, 18, 20 and 22, this means you are confident and knowledgeable about issues around intercultural communication. Importantly, you can take note of any specific areas of or issues to do with intercultural communication which you may struggle with, and keep working on them.



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